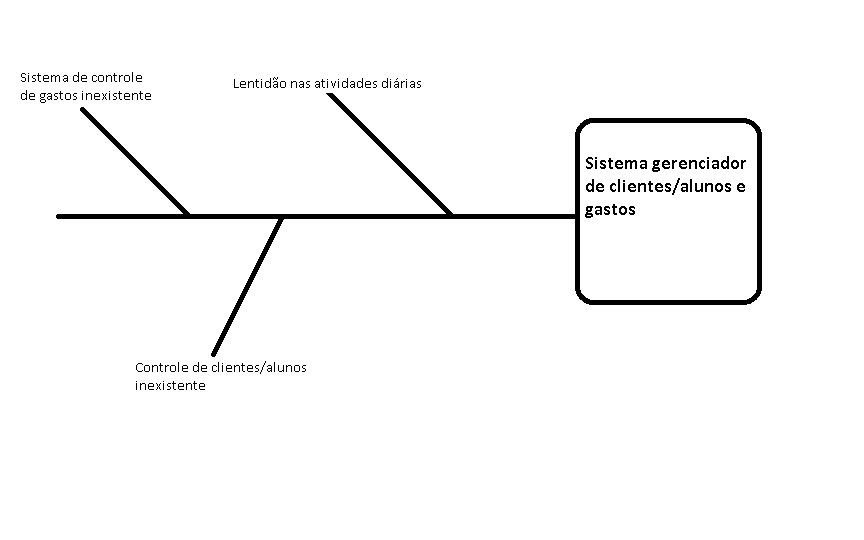
**Passo 2: Análise das Causas Raízes**

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